



WELCOME TO THE FAMILY!

To get the best performance and sound from your new custom monitors, it is essential that we get a high quality impression of your ears.

This requires a **high quality silicone impression** of your ears taken **past the second bend with a 1" bite block**. Please do not hold your mouth open without a 1" bite block or chew while impression is being taken. **Please read the information below to ensure you get great impressions of your ears.**

NEXT STEPS

- 1. Schedule an appointment with an audiologist or hearing aid center** to have impressions taken of your ears. A web search for a local Audiologist or Hearing Aid Center should bring up a few options to call for pricing.
- 2. Have your impressions taken.** The audiologist will examine your ears to ensure they are healthy and clean before taking the impressions. **Please share the instructions below with audiologist.** The audiologist will give the completed impressions to you. The cost of the exam and the impressions is paid by you directly to the audiologist.
- 3. Send us your impressions.** Please include the form below, a copy of your order form, or contact information if you ordered by phone.

AUDIOLOGIST INSTRUCTIONS

Use a high quality two-part silicone impression material. *Please note, we do not accept powder and liquid impressions.* Please give impressions to the customer and they will send them to us. For questions, call us at **800.933.9899**.

Please ensure the impressions are:

- Full anatomy of the ear
- Past the second bend of the ear canal
- Made with an open jaw using a 1" bite block
- Free of voids



Do not take an impression without a bite block or while chewing. Using a bite block is essential for obtaining a great seal & fit on the final product.



Detach and fill out the form below and send with your impressions to:

EARZONE

Warehouse 2 (rear)
246 Macquarie Road
Warners Bay NSW 2282 Australia

Still have questions?

info@earzone.com.au
 02 4954 4771

NAME (of IEM user)

MODEL ORDERED

ORDER NUMBER

EMAIL

PHONE

NOTE